

# CPC

Carter Process Control GmbH

## “Fast Deliveries and Low Cost Control Valve Parts”

Carter Process Control GmbH offers superior quality replacement parts for control valves. These parts are engineered to provide outstanding performance and extended service life.

We guarantee that our replacement/re-engineered parts meet or exceed the quality of the Original Equipment Manufacturer (OEM) and are interchangeable in form, fit and function.

### Why Choose CPC Replacement Parts?

- ISO Certified—Every CPC part is manufactured in ISO certified facilities and backed by a full 12 months international warranty
- Fast Response—Our unique methods and in house design, engineering and innovative programs allow for rapid turnaround of normally long lead items.
- Over 20 Years— with more than 23 years experience in the control valve market our technical knowledge is a major factor to our continued success.
- Low Cost— Our unique methods and simplified organisation allow for massive cost savings to be passed directly to our customers.



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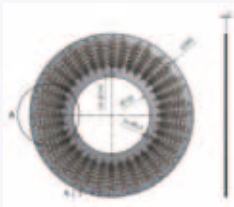
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## MULTI PATH TRIM



Our new advanced techniques of manufacturing have cut the time for producing each disk plate by at least half.



Multi Path TRIM used for Severe Service application.

CPC means performance, value and customer service.

Direct replacements for Disk Stack technology in Severe Service Control Valves.

- 100% interchangeability
- No new inventory needed
- No retraining of personnel
- Parts identified with OEM part number and CPC unique part number for easy traceability
- CPC standard deliveries are 6 weeks or less. Project deliveries vary but from what we can tell are the fastest in the industry (Special mat'ls on availability)



## ALL VALVES AND ALL MANUFACTURERS

Although we specialise and focus our business around the manufacture of Severe Service trim parts. CPC is also known for supporting our customers request to help solve the manufacturing of parts for other valves. Therefore it is not uncommon for us to make parts for general service valves as requested by our customers.



A simple drilled hole cage we were asked to manufacture for a UK Power Station.



This order consisted of : Plug/Stem Assembly, Cage, Seat Ring, Requested Delivery 12 weeks. Actual 10 weeks.

## FAST TRACK DELIVERIES

Full in house design and engineering enable CPC to produce machine drawings fast and accurately to support our customers demands for fast production.

- ✓ Improve Control and Reliability
- ✓ Reduce Maintenance
- ✓ Lower parts inventory
- ✓ Less costly than a new valve
- ✓ Increase production



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## WHAT MAKES US DIFFERENT?

It does not matter how big the enquiry or how important the sales guy says it is all enquiries are handled the same.

“All enquiries are acknowledged within 1 day and the customer is given the reference number at this time.”

“All technically clear/repeat enquiries are quoted within 3 days. For more technically complicated enquires we agree this with the customer.”

We will deliver on time everytime and we believe we have the shortest

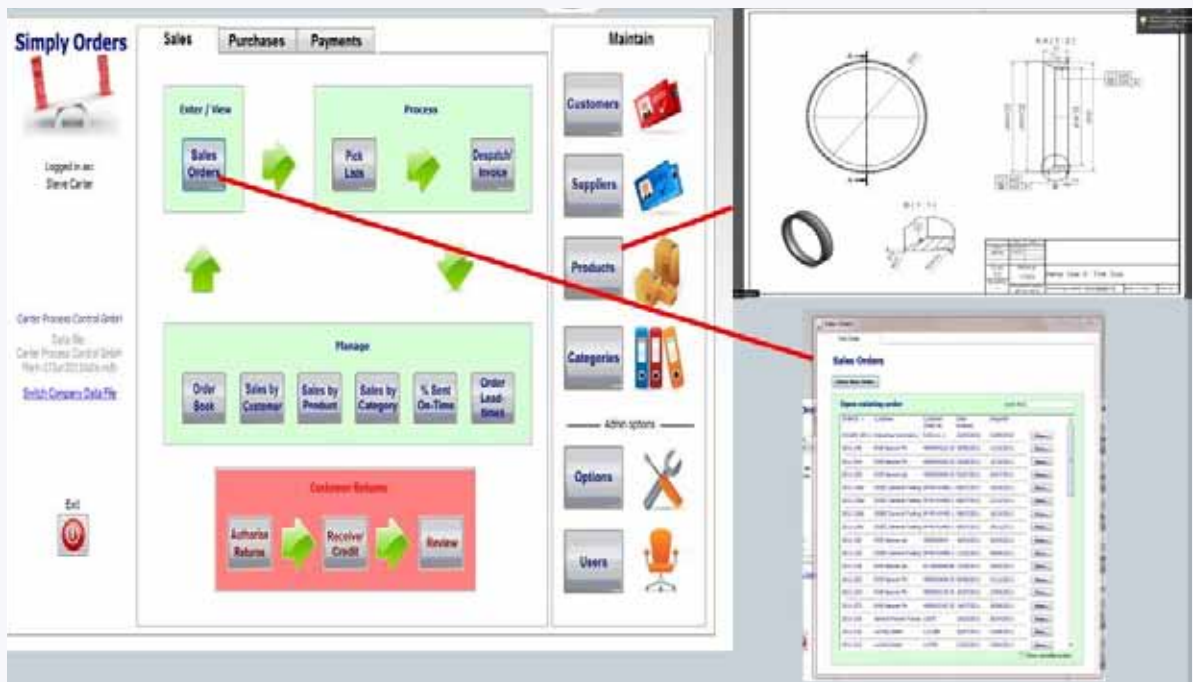
delivery times of any other manufacturer.

CPC is a dedicated team to support the customers requirements. We operate a 24 hour emergency response and are committed to providing a comprehensive service second to none in the industry. “We are not just a spares team” we are focused on the customer 100% of the time.

We also manage the supply of non CPC manufactured parts for the control valves such as actuators, instruments and soft goods kits.



## BESPOKE ORDER/MANUFACTURING DATABASE



With our bespoke order management and manufacturing database we can quickly identify the parts required, search the suppliers for raw material, find the previous order or part to manufacture. Enter the order using the comprehensive customer database including payment terms etc at the touch of a key. Verify the delivery and cost program and immediately issue the work instruction and manufacturing drawing to the factory. This means that within minutes of an order being entered the material is on the machine and in production saving considerable delays in the administrative process. In the same database we can print the packing list, delivery note and invoice associated with the order in one easy step.

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## *Quality Policy*

“We will achieve customer satisfaction by continually improving processes products and services to ensure they consistently meet or exceed customer requirements”

Carter Process Control GmbH guarantees that all replacement parts meet or exceed the quality of the Original Equipment Manufacturer (OEM) and are interchangeable in form, fit and function, but provide cost effectiveness by being more competitive against the OEM price.

Our quality system is subjected to the most rigorous QC inspection and testing which begins with only providing the most superior mill certified materials assuring you that your Carter Process Control GmbH parts are manufactured to the highest standards. All sourcing and manufacture comes from qualified sources to again ensure the highest possible Standards.



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